

From: William G. Wagoner
To: Microsoft ATR
Date: 1/24/02 3:12pm
Subject: Microsoft Settlement

January 24, 2002
Renata B. Hesse
Antitrust Division
U.S. Department of Justice
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To Whom it May Concern:

I am 77 years old and thankful that Microsoft has provided we users with software that makes it relatively easy to use a computer. I was pushed into the computer age by my son-in-law about 8 years ago. How thankful I am.

I have tried AOL and Netscape. In fact when Netscape was charging \$24 to subscribe, it was given to me. I didn't even like it for free.

I subscribed to AOL for approximately 5 years, however I only used it as a means to get onto Microsoft Internet Explorer.

I have tried Microsoft's money program and found that Intuits Quicken was much better.

Most computer users will buy the programs that they feel are the easiest to use or the best available regardless of who makes them.

I feel that the Companies that are suing Microsoft are only trying to bring Microsoft down to their level. They should be trying to develop better software.

I have a friend that recently turned 80. He just bought a new computer with Microsoft XP installed and he and his wife are thoroughly enjoying the use of it.

It is now almost foolproof.

I guess that I should tell you that the whole package, Computer, 17 inch monitor, and colored printer cost slightly over \$400.00.

Do not allow inferior competitors to bring Microsoft down to their level!

Sincerely, William G. Wagoner

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